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### AMERCO REPORTS SECOND QUARTER FISCAL 2020 FINANCIAL RESULTS

**RENO, Nev.** (November 6, 2019)--AMERCO (Nasdaq: UHAL), parent of U-Haul International, Inc., Oxford Life Insurance Company, Repwest Insurance Company and Amerco Real Estate Company, today reported net earnings available to shareholders for its second quarter ended September 30, 2019, of \$156.3 million, or \$7.97 per share, compared with net earnings of \$163.5 million, or \$8.35 per share, for the same period last year.

For the six-month period ended September 30, 2019, net earnings available to shareholders were \$288.7 million, or \$14.73 per share, compared with net earnings of \$291.4 million, or \$14.87 per share, for the same period last year.

"We continued to fill self-storage rooms during the quarter while also adding new locations to the portfolio," stated Joe Shoen, chairman of AMERCO. "Growth in the fleet has led to additional depreciation and maintenance costs. We have not realized the truck and trailer revenue we expected from this investment. I am working to resolve this, but improvement will likely come slowly."

### **Highlights of Second Quarter Fiscal 2020 Results**

- Self-moving equipment rental revenues increased \$22.6 million or 3% during the second quarter of fiscal 2020, compared with the second quarter of fiscal 2019 from improvements in both One-way and in-town markets. Compared with the same period last year, we increased the number of Company-owned locations, along with trucks, trailers and towing devices in the rental fleet.
- Self-storage revenues increased \$13.5 million during the second quarter of fiscal 2020, compared with the second quarter of fiscal 2019. The average monthly amount of occupied units increased by 17%, or 47,000 units during the second quarter of fiscal 2020 compared with the same period last year. The growth in revenues comes from a combination of occupancy gains at existing locations and the addition of new facilities to the portfolio. Over the last twelve months, we have added approximately 6.1 million net rentable square feet, or an 18% increase to our owned self-storage portfolio with 1.5 million of that coming on during the second quarter.
- For the second quarter of fiscal 2020 compared with the second quarter of fiscal 2019, depreciation, net of gains and losses on sales increased \$18.9 million. Depreciation expense on the rental equipment fleet increased \$17.1 million primarily due to a larger fleet while gains on the sales of rental trucks increased \$6.0 million. All other depreciation increased \$7.8 million from the increase in new moving and storage locations.
- For the first six months of fiscal 2020 and fiscal 2019 gross truck and trailer capital expenditures were approximately \$1,037 million compared with \$787 million, proceeds from the sales of rental equipment were \$397 million compared with \$428 million and spending on real estate related acquisitions and projects were approximately \$423 million compared with \$481 million.

- Fleet maintenance and repair costs increased \$3.9 million in the second quarter of fiscal 2020 compared with the same period last year.
- Operating earnings at our Moving and Storage operating segment decreased \$6.9 million in the second quarter of fiscal 2020 compared with the same period last year. Total revenues climbed \$42.6 million and total costs and expenses increased \$49.5 million.
- Cash and credit availability at the Moving and Storage operating segment was \$559.0 million at September 30, 2019 compared with \$724.5 million at March 31, 2019.
- On August 22, 2019, we declared a cash dividend on our Common Stock of \$0.50 per share to holders of record on September 9, 2019. The dividend was paid on September 23, 2019.

AMERCO will hold its investor call for the second quarter of fiscal 2020 on Thursday, November 7, 2019, at 8 a.m. Arizona Time (10 a.m. Eastern). The call will be broadcast live over the Internet at www.amerco.com. To hear a simulcast of the call, or a replay, visit www.amerco.com.

### **About AMERCO**

AMERCO is the parent company of U-Haul International, Inc., Oxford Life Insurance Company, Repwest Insurance Company and Amerco Real Estate Company. U-Haul is in the shared use business and was founded on the fundamental philosophy that the division of use and specialization of ownership is good for both U-Haul customers and the environment.

Certain of the statements made in this press release regarding our business constitute forward-looking statements as contemplated under the Private Securities Litigation Reform Act of 1995. Actual results may differ materially from those anticipated as a result of various risks and uncertainties. Readers are cautioned not to place undue reliance on these forward-looking statements that speak only as of the date hereof. The Company undertakes no obligation to publish revised forward-looking statements to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events, except as required by law. For a brief discussion of the risks and uncertainties that may affect AMERCO's business and future operating results, please refer to our Form 10-Q for the quarter ended September 30, 2019, which is on file with the SEC.

### Report on Business Operations

Listed below on a consolidated basis are revenues for our major product lines for the second quarter of fiscal 2020 and 2019.

		Quarter Ended September 30,				
	_	2019 2018				
		(Unaudited)				
		(In t	housa	ands)		
Self-moving equipment rentals	\$	804,325	\$	781,713		
Self-storage revenues		104,965		91,493		
Self-moving and self-storage product and service sales		73,121		72,913		
Property management fees		7,233		7,192		
Life insurance premiums		32,355		35,920		
Property and casualty insurance premiums		18,365		16,283		
Net investment and interest income		33,098		28,227		
Other revenue		76,752		70,766		
Consolidated revenue	\$	1,150,214	\$	1,104,507		

Listed below are revenues and earnings from operations at each of our operating segments for the second quarter of fiscal 2020 and 2019.

	Quarter	Quarter Ended September 30,			
	2019		2018		
		(Unaudited)			
		(In thousand			
Moving and storage					
Revenues	1,069	9,552 \$	1,026,934		
Earnings from operations before equity in earnings of subsidiaries	228	3,987	235,874		
Property and casualty insurance					
Revenues	23	3,528	20,522		
Earnings from operations	9	,092	7,859		
Life insurance					
Revenues	59	9,859	59,612		
Earnings from operations	$\epsilon$	5,941	7,502		
Eliminations					
Revenues	(2,	,725)	(2,561)		
Earnings from operations before equity in earnings of subsidiaries	(	(280)	(291)		
Consolidated Results					
Revenues	1,150	),214	1,104,507		
Earnings from operations	244	1,740	250,944		

The Company owns and manages self-storage facilities. Self-storage revenues reported in the consolidated financial statements represent Company-owned locations only. Self-storage data for our owned locations follows:

	Quarter Ended September 30,				
	2019	2018			
	(Unaudited)				
	(In thousands, except	occupancy rate)			
Unit count as of September 30	471	398			
Square footage as of September 30	39,629	33,553			
Average monthly number of units occupied	323	276			
Average monthly occupancy rate based on unit count	69.5%	70.6%			
Average monthly square footage occupied	29,200	24,867			

Listed below on a consolidated basis are revenues for our major product lines for the first six months of fiscal 2020 and 2019.

	_	Six Months Ended September 30,				
		2019 2018				
		(Ur	naud	ited)		
		(In t	hous	ands)		
Self-moving equipment rentals	\$	1,552,921	\$	1,498,315		
Self-storage revenues		203,239		177,705		
Self-moving and self-storage product and service sales		153,147		152,154		
Property management fees		14,389		14,608		
Life insurance premiums		65,065		72,808		
Property and casualty insurance premiums		31,789		29,064		
Net investment and interest income		68,847		52,832		
Other revenue	_	140,066		126,598		
Consolidated revenue	\$	2,229,463	\$	2,124,084		

Listed below are revenues and earnings from operations at each of our operating segments for the first six months of fiscal 2020 and 2019.

	Six Months Ended	Six Months Ended September 30,			
	2019	2018			
	(Unaudit	ed)			
	(In thousa	nds)			
Moving and storage					
Revenues	2,069,950	1,974,819			
Earnings from operations before equity in earnings of subsidiaries	430,883	436,269			
Property and casualty insurance					
Revenues	43,833	36,411			
Earnings from operations	17,558	10,572			
Life insurance					
Revenues	120,180	117,475			
Earnings from operations	10,722	9,383			
Eliminations					
Revenues	(4,500)	(4,621)			
Earnings from operations before equity in earnings of subsidiaries	(558)	(576)			
Consolidated Results					
Revenues	2,229,463	2,124,084			
Earnings from operations	458,605	455,648			

The Company owns and manages self-storage facilities. Self-storage revenues reported in the consolidated financial statements represent Company-owned locations only. Self-storage data for our owned locations follows:

	Six Months Ended September 30,				
	2019	2018			
	(Unaudited)				
	(In thousands, except	occupancy rate)			
Unit count as of September 30	471	398			
Square footage as of September 30	39,629	33,553			
Average monthly number of units occupied	313	269			
Average monthly occupancy rate based on unit count	69.0%	70.1%			
Average monthly square footage occupied	28,310	24,266			

# AMERCO AND CONSOLIDATED ENTITIES CONDENSED CONSOLIDATED BALANCE SHEETS

COMPENSED CONSOCIDATED BY	September 30,			March 31,	
		2019	_	2019	
		(Unaudited)	ousands	.)	
ASSETS		(III tild	ousanus	5)	
Cash and cash equivalents	\$	525,231	\$	673,701	
Reinsurance recoverables and trade receivables, net	φ	222,481	Ф	224,785	
Inventories and parts, net		102,357		103,504	
Prepaid expenses		194,250		174,100	
Investments, fixed maturities and marketable equities		2,413,350		2,235,397	
Investments, other		320,992			
				300,736	
Deferred policy acquisition costs, net		111,708		136,276	
Other assets		72,432		78,354	
Right of use assets – financing, net		1,185,629		-	
Right of use assets – operating		105,298		-	
Related party assets	_	12,902		30,889	
	_	5,266,630	_	3,957,742	
Property, plant and equipment, at cost:					
Land		1,016,918		976,454	
Buildings and improvements		4,371,637		4,003,726	
Furniture and equipment		716,287		689,780	
Rental trailers and other rental equipment		495,264		590,039	
Rental trucks	_	3,560,034	_	4,762,028	
		10,160,140		11,022,027	
Less: Accumulated depreciation	_	(2,570,568)	_	(3,088,056)	
Total property, plant and equipment		7,589,572		7,933,971	
Total assets	\$	12,856,202	\$	11,891,713	
LIABILITIES AND STOCKHOLDERS' EQUITY					
Liabilities:					
Accounts payable and accrued expenses	\$	546,260	\$	556,873	
Notes, loans and leases payable, net		4,497,912		4,163,323	
Operating lease liability		104,832		-	
Policy benefits and losses, claims and loss expenses payable		1,022,134		1,011,183	
Liabilities from investment contracts		1,720,995		1,666,742	
Other policyholders' funds and liabilities		10,911		15,047	
Deferred income		35,926		35,186	
Deferred income taxes, net		859,164		750,970	
Total liabilities	_	8,798,134	· <u>-</u>	8,199,324	
	_			_	
Common stock		10,497		10,497	
Additional paid-in capital		453,761		453,326	
Accumulated other comprehensive income (loss)		17,151		(66,698)	
Retained earnings		4,255,906		3,976,962	
Cost of common shares in treasury, net		(525,653)		(525,653)	
Cost of preferred shares in treasury, net		(151,997)		(151,997)	
Unearned employee stock ownership plan shares		(1,597)		(4,048)	
Total stockholders' equity  Total liabilities and stockholders' equity	_	4,058,068 12,856,202	_	3,692,389 11,891,713	

# AMERCO AND CONSOLIDATED ENTITIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

		Quarter Ended September 30,				
	_	2019		2018		
	_	(Un	audi	ited)		
		(In thousands, except	sha	re and per share data)		
Revenues:						
Self-moving equipment rentals	\$	804,325	\$	781,713		
Self-storage revenues		104,965		91,493		
Self-moving and self-storage products and service sales		73,121		72,913		
Property management fees		7,233		7,192		
Life insurance premiums		32,355		35,920		
Property and casualty insurance premiums		18,365		16,283		
Net investment and interest income		33,098		28,227		
Other revenue	_	76,752		70,766		
Total revenues	-	1,150,214		1,104,507		
Costs and expenses:						
Operating expenses		565,413		529,350		
Commission expenses		86,099		85,334		
Cost of sales		43,930		46,402		
Benefits and losses		45,825		45,773		
Amortization of deferred policy acquisition costs		6,515		5,899		
Lease expense		6,356		8,170		
Depreciation, net of gains on disposals		151,553		132,625		
Net (gains) losses on real estate		(217)		10		
Total costs and expenses	-	905,474		853,563		
Earnings from operations		244,740		250,944		
Other components of net periodic benefit costs		(264)		(254)		
Interest expense		(39,122)		(35,030)		
Pretax earnings	-	205,354	•	215,660		
Income tax expense		(49,028)		(52,118)		
Earnings available to common shareholders	\$	156,326	\$	163,542		
Basic and diluted earnings per common share	\$	7.97	\$	8.35		
Weighted average common shares outstanding: Basic and diluted	=	19,602,566	· : :	19,591,312		

# AMERCO AND CONSOLIDATED ENTITIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

		Six Months Ended September 30,				
	_	2019		2018		
	_	(Un	aud	ited)		
		(In thousands, except	sha	re and per share data)		
Revenues:	_		_			
Self-moving equipment rentals	\$	1,552,921	\$	1,498,315		
Self-storage revenues		203,239		177,705		
Self-moving and self-storage products and service sales		153,147		152,154		
Property management fees		14,389		14,608		
Life insurance premiums		65,065		72,808		
Property and casualty insurance premiums		31,789		29,064		
Net investment and interest income		68,847		52,832		
Other revenue	_	140,066		126,598		
Total revenues	=	2,229,463		2,124,084		
Costs and expenses:						
Operating expenses		1,099,885		1,025,904		
Commission expenses		166,998		164,591		
Cost of sales		92,859		96,283		
Benefits and losses		94,831		94,327		
Amortization of deferred policy acquisition costs		12,579		11,930		
Lease expense		13,392		16,339		
Depreciation, net of gains on disposals		292,153		259,052		
Net (gains) losses on real estate		(1,839)		10		
Total costs and expenses	_	1,770,858	•	1,668,436		
Earnings from operations		458,605		455,648		
Other components of net periodic benefit costs		(527)		(507)		
Interest expense		(78,010)		(70,284)		
Pretax earnings	-	380,068		384,857		
Income tax expense		(91,320)		(93,466)		
Earnings available to common shareholders	\$	288,748		291,391		
Basic and diluted earnings per common share	\$	14.73	\$	14.87		
Weighted average common shares outstanding: Basic and diluted	=	19,600,211		19,590,946		

#### NON-GAAP FINANCIAL RECONCILIATION SCHEDULE

As of April 1, 2019, we adopted the new accounting standard for leases. Part of this adoption resulted in approximately \$1 billion of property, plant and equipment, net ("PPE") being reclassed to Right-of-Use Assets - Financing, net ("ROU-Financing"). As of September 30, 2019, the balance of ROU-Financing also included the rental equipment purchased under new financing liability leases during the first six months of fiscal 2020. The table below shows adjusted property, plant and equipment, net as of September 30, 2019, by including the ROU-Financing to help compare our PPE assets with our March 2019 fiscal year end. The assets included in ROU-Financing are not a true book value as some of the assets are recorded at between 70% and 100% of value based on the lease agreement.

	September 30, 2019	- (	ROU Assets Financing (Unaudited) (In thou		September 30, 2019 Property, Plant and Equipment Adjusted	_	March 31, 2019
Property, plant and equipment, at cost							
Land	\$ 1,016,918	\$	_	\$	1,016,918	\$	976,454
Buildings and improvements	4,371,637		-		4,371,637		4,003,726
Furniture and equipment	716,287		27,414		743,701		689,780
Rental trailers and other rental equipment	495,264		125,747		621,011		590,039
Rental trucks	3,560,034	_	1,759,118		5,319,152	_	4,762,028
Right-of-use assets, gross	10,160,140		1,912,279	•	12,072,419		11,022,027
Less: Accumulated depreciation	(2,570,568)	_	(726,650)		(3,297,218)		(3,088,056)
Total property, plant and equipment, net	\$ 7,589,572	\$	1,185,629	\$	8,775,201	\$	7,933,971

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